

CARERS

Worcester Street Surgery

DO YOU LOOK AFTER SOMEONE WHO IS ILL, FRAIL, DISABLED OR MENTALLY ILL?

We are interested in identifying carers, especially those people who may be caring without help or support. We know that carers are often "hidden" looking after a family member or helping a friend or neighbour with day to day tasks and may not see themselves as a carer.

Caring for someone is an important and valuable role in the community, which is often a 24-hour job that can be very demanding and isolating for the carer. Carers should receive appropriate support by way of access to accurate information on a range of topics such as entitlement to benefits and respite care and not least, a listening ear when things get too much.

As a Carer, you are also entitled to have your needs assessed by Adult Care Services (via Social Services). A Carer's Assessment is a chance to talk about your needs as a carer and the possible ways help could be given. It also looks at the needs of the person you care for. There is no charge for an assessment.

In order to record your status as a carer or if you are a patient who currently uses the services of a carer, we would ask you to inform the Receptionist so that we are able to record this information on the relevant medical records. This will require the consent of the carer and/or the patient which can be provided verbally or via the carers letter that can be forwarded to the carer.

If you are a carer, please contact the Carers Co-Ordinator at Dudley MBC on 01384 818723 who can provide you with further information.